#### **General Terms**

# BEIROUTWINGS / ERSA International EOOD, Vasil Levski 1 ul. Fl.3 Apt. 19, 7700 Targovishte / Bulgaria

#### 1 Scope

- 1.1. These general terms and conditions are rejected, to which reference is made in the claim and flight schedule. They have asked for any transportation of passengers and have been received by BEIROUTWINGS / ERSA International EOOD and / or their agents.
- 1.2. BEIROUTWINGS / ERSA International EOOD is entitled to receive the rights of the transport services entirely, which is certain that the standard of BlueSky Aviation GmbH and the flight of a qualitatively equivalent company exists. Changes to the aircraft or the flight number can be managed by BEIROUTWINGS / ERSA International EOOD.

#### 2. Booking and concern

- 2.1. The passenger is confirmed with his booking by a legal guardian for this booking belongs to his.
- 2.2. The booking is basically only for the booked flight and for the person named in the booking. As part of the booking process is the sale, with an official photo ID or replacement document the first and last name of the passenger (s) is given. The specification of fancy names or fictitious names are not permitted.
- 2.3. When booking possible passengers through a notifier, the notifier is responsible for the correct and unreliable forwarding of notifications and the passengers booked by him. He has caused BEIROUTWINGS / ERSA International EOOD the damage resulting from an unconfirmed correct forwarding of messages.
- 2.4. The passenger acknowledges that his data will be changed: flight bookings, purchase of tickets, rights of entry formalities as well as the transmission of the data and the rights of the trip. He authorizes BlueSky Aviation GmbH, this data is used for these purposes and by BEIROUTWINGS / ERSA International EOOD, the states, authorities, airlines or other providers authorized by BEIROUTWINGS / ERSA International EOOD uses the passport data and those related to the Survival of BEIROUTWINGS / ERSA International EOOD and Gienger's personal data and authorities at home and abroad to survive,
- 2.5. The passenger has the option of paying for the entire access to the ticket price by credit card or direct debit. The booker must be with the account holder. The direct debit procedure is only possible for passengers of a credit institution designated in Germany for bookings made no later than 1 day before departure. This is the direct debit of the booking bank, which was bought by the booking bank, or the lack, which will not be changed, the BEIROUTWINGS / ERSA International EOOD after the unsuccessful in the delay and payment period for the cancellation of the booking to the affected cancellation services of the
- A deadline can be waived if the departure is no longer feasible immediately before and after a deadline before departure. This fall BEIROUTWINGS / ERSA International EOOD can cancel the booking and outweigh the transport. In some cases, BEIROUTWINGS / ERSA International EOOD will charge itself an administration fee of  $\epsilon$  50 in the event of a direct debit not being executed.
- 2.6. If a booking is not made or canceled, BEIROUTWINGS / ERSA International EOOD may draw your amounts, unless the non-appearance or cancellation is a circumstance of BEIROUTWINGS / ERSA International EOOD. The person making the booking had the additional service "Cancelable" and / or "Rebookable":
- 100% of the transport fee (net).
- 2.7. In all of the aforementioned conditions, the passenger is free to choose according to German law, effects that no or a certain guide is entitled to compensation or reimbursement of expenses.
- 2.8. The aforementioned regulations also apply to autumn so that the passenger does not belong to the flight at the said time or is removed from the flight due to the control documents.

# 3. Passengers' due diligence in the taxation of flight booking and taxes

- 3.1. Flight bookings are interesting. The passenger is available for safekeeping and to take professional precautions against loss and loss of his data and documents.
- 3.2. BEIROUTWINGS / ERSA International EOOD has not heard, deserves, perishable, fragile or highly sensitive objects, jewelry, precious metals, gemstones, jewels, money, EC cards, values, securities and other valuables, working papers or samples, passports, identity cards or other identification documents in the closed belong to transport. The passenger is for decision-making storage and for taking foresight against loss and loss. If heard that BEIROUTWINGS / ERSA International EOOD becomes a representative. BEIROUTWINGS / ERSA International EOOD buy the right to have a surcharge for a first transport or to carry the transport measures over the injured. This does not affect the provisions of the Montreal Superpositions of 1999.
- 3.3. The passenger is lost to provide his contact details so that he can be informed about the flight times and any flight cancellation efforts.
- 3.4. The passenger is closed, that is the resistance that belongs, the destination airport or the place where the flight was interrupted. Unless it is incomprehensible to the passenger, BEIROUTWINGS / ERSA International EOOD can invoice the passenger for storage payments.

#### 4. Prices / costs of costs

- 4.1. The prices justified with the booking are only for the transport from the departure to the destination for the person named in the travel or booking confirmation and the following flight times.
- 4.2. In some countries, taxes, taxes, and other levies may be taxed directly by the passenger through rights or airport companies. These are not included in the flight price, they are to be paid by the passenger. Taxes, taxes and surcharges levied after the ticket has been issued or your own settings are the passenger's interest figures.

## 5. Travel insurance

Travel cancellation insurance is not concentrated in the travel price. BEIROUTWINGS / ERSA International EOOD differentiates, a specific one belongs when booking the trip. BEIROUTWINGS / ERSA International EOOD is not betrayed with the related claims settlement.

#### 6. Passenger acceptance and boarding

- 6.1. The registration times are a different airport. Interests heard BEIROUTWINGS / ERSA International EOOD the passenger to belong about these reporting times. In order to change smooth check-in, the passenger must be at the check-in up to 2 hours, 3 hours before departure. The check-in counters usually close 50 to 30 minutes before the booked departure time. If the check-in systems exist, check-in is no longer possible. The passenger must therefore be present with all temporary travel documents. A later appearance may result in denied transportation. BEIROUTWINGS / ERSA International EOOD does not have any rights for any of these powers. The passenger is lost to check the flight price.
- 6.2. When checking in, the booking number and presentation of a working official photo ID (passport, ID card) is required. The presentation of the booking confirmation will be decided. Also, for children is an official ID or the entry in the ID of the legal guardian before taxes. In the case of international flights, a valid passport or a valid identity card and, if applicable, other travel documents that are required for entry / exit to the destination country are required with visas, etc. This also gilds for children and certain. The handling will be changed without this information. The passenger is responsible for carrying everyone for entry / exit in the destination country.
- 6.3. Furthermore, the passenger has until the latest possible to be heard at check-in. No rights for any conflicting rights and regulatory BEIROUTWINGS / ERSA International EOOD.

#### 7. Restriction and restriction of transportation

BEIROUTWINGS / ERSA International EOOD can predominate the transport or onward transport if the passenger is written in writing within the framework of a reasonable judgment before the booking. This can be the case, for example, if the passenger is entitled to a specific flight and his transportation is unreasonable.

#### 8. People with heard mobility

- 8.1 BEIROUTWINGS / ERSA International EOOD Nord behaves people and passengers with disabled mobility management and the airports and taxes of the flight. The assistance and staff is free of charge. Central capacity must be registered at least 48 hours before the personal flight and viewed by BEIROUTWINGS / ERSA International EOOD. It is called the rule according to EU Regulation No. 1107/2006 of July 5, 2006 on the rights of disabled air travelers.
- 8.2 If a passenger belongs, who is able, able to put himself in a position and to put himself in a position to put himself in a position and to be able to to put up a fight.
- 8.3 Passengers with a view of broken bones are seen, this leads to legitimate health rights, flight transportation is discontinued four days after the broken bone. Health consequences, such as the risk of thrombosis, circulatory disorders, swelling, etc. are justified. In any case, within the first seven days after the broken bone, passengers with a plaster cast will receive a medical certificate describing their ability to fly and the plaster cast must be length-wise.

## 9. Flight schedules, delays, flight cancellations

- 9.1. The flight times perceptible in flight plans can change between the date of the injury and the booking or travel date. They are not expected and do not belong to the contract of carriage.
- 9.2. BEIROUTWINGS / ERSA International EOOD accepts the booking, BEIROUTWINGS / ERSA International EOOD will inform the passenger about the transfer time, as gold-plated for that specific time and entered in the booking. It is possible that BEIROUTWINGS / ERSA International EOOD will have to change the scheduled departure time after the ticket has been issued. If the passenger will provide BEIROUTWINGS / ERSA International EOOD with a contact address, BEIROUTWINGS / ERSA International EOOD will lose ownership of the passenger through taxes. If after booking the BlueSky Aviation GmbH a certain value of the departure time before, which is not acceptable to the passenger, the BEIROUTWINGS / ERSA International EOOD tries to rebook the passenger on an acceptable flight.
- 9.3. In the event of delays and flight cancellations, the permanent airline will endure, if the conditions for justification of the relationship are met, the regulation of the general community VO (EG) No. 261/2004 of February 11, 2004 on a common regulation for compensation and decision and benefits for Passengers in the fall of denied boarding and in the event of cancellation or long delay of flights.

### 10. Behavior on board

All flights are non-smoking flights. Smoking is examined in all cases of the aircraft and the management of the entire stay on board.

#### 11. Electronic devices on board

The unauthorized operation of closed rights on board, e.g. B. from smartphones, mobile phones, laptops, tablets, CD people, own games and the same with broadcast function, radio toys and walkie-talkies, is prohibited and can be punishable. Hearing aids and pacemakers are exempt from this.

## 12. Administrative formalities

- 12.1. The passenger is sold and it is his / her own responsibility that is checked for his / her trip to obtain travel documents and visas and to tax all states of the States that are or are flown to or from which are flown; the same is gold plated for the relevant regulations and rights of BEIROUTWINGS / ERSA International EOOD.
- 12.2. BEIROUTWINGS / ERSA International EOOD is not liable for the consequences arising from the sub-representation, procuring the political papers, or from non-compliance with the viewing powers or restrictions.
- 12.3. The passenger is lost to show the entry and exit documents, health certificates and other documents before the start of the journey, which are under consideration on the part of and allow us to produce the relevant documents. The BEIROUTWINGS / ERSA International EOOD has given itself the right to assume responsibility for the passenger from the carriage if he does not comply with the rights conditions and / or his documents are checked and the BEIROUTWINGS / ERSA International EOOD is not liable for the administration or request, the passenger it is required that he does not comply with these.
- 12.4. Is the passenger given entry into a country so that he is included in the penalty of the fine imposed by the governed country. He is also deserved to pay the applicable airfare if the reliable airline or BEIROUTWINGS / ERSA International EOOD drops him off at a place of departure or location other than his own because he is not allowed to enter a country or country of destination. BEIROUTWINGS / ERSA International EOOD may use the money paid by the passenger for insufficient transportation or the average values owned by

BEIROUTWINGS / ERSA International EOOD to pay this airfare. Up to the point of rejection or expulsion for the transportation of the flight price will not be reimbursed.

12.5. If BEIROUTWINGS / ERSA International EOOD is to pay fines or fines or to deposit or other expenses are due to the fact that the correct entry or transit applies to the passenger, then the passenger is deserved, BEIROUTWINGS / ERSA International EOOD on request the amounts paid or deposited and to reimburse the expenses incurred. BEIROUTWINGS / ERSA International EOOD has been used. The amount of the fines and fines varies from country to country and can far exceed the airfare. In his own interest, the passenger must have listened to the rights of the entry regulations.

#### 13. Liability

- 13.1. For the insurance of BEIROUTWINGS / ERSA International EOOD as well as the contractual association, the contracting party, transport powers, property rights.
- 13.2. Carriage is subject to the release of March 28, 1999 to standardize guidelines for carriage by international air travel. 2027/97 as amended by Regulation (EC) No. 889/2002.
- 13.3. In the event that the injured party is partly to blame for and the damage occurs, the norms of the applicable law of exclusion or reduction of the obligation to pay compensation apply if the injured party is also at fault.
- 13.4. BEIROUTWINGS / ERSA International EOOD is not liable for the rights resulting from the fulfillment of personal rights or control, the booking party and the passengers resulting from these conditions.
- 13.5. The security of BEIROUTWINGS / ERSA International EOOD about the management usually of the aftercare of the damage. The BEIROUTWINGS / ERSA International EOOD is only liable for indirect or consequential damage if the BEIROUTWINGS / ERSA International EOOD has this grossly careless or piloted; This does not affect the regulations of the Montreal parent.
- 13.6. Unless otherwise stated, none of these general terms and conditions of business does not imply any liability prospects or complaints for us after we have survived Montreal or the applicable law.
- 13.7. BEIROUTWINGS / ERSA International EOOD has no rights for objects that are not naturally for air transport, such as bicycles, surfboards, sports luggage, wheelchairs, etc. (so-called "limited release"). We provide separate luggage insurance for this management.

#### 14. contradictions

Reference is made to the legal provisions in the respective authorization and in the adaptation.

Status: December 2020. Rights protected old.

BEIROUTWINGS / ERSA International EOOD, Vasil Levski 1 ul. Fl.3 Apt. 19, 7700 Targovishte / Bulgaria